

Behavioral Health reimbursement and compliance can be one of the most confusing areas of your operation.

Or one of the least.

Organizations that deliver behavioral health services face real challenges. Funding streams are highly regulated and often carved-out from medical services. Adding complexity, private payers do not cover some of the services that support your mission making it difficult to provide quality care and remain financially viable. At SunStone, we offer a range of behavioral health solutions that capture lost revenue opportunities, while ensuring compliance - a trademark of our company!

Let us help your organization cut through the complexities of this misunderstood specialty area. We can assist your organization conduct proactive diagnostic reviews of the revenue cycle, from pre-registration through to claims adjudication; and if we uncover opportunities or vulnerabilities, we help implement an effective plan of correction.

What sets us apart? We are knowledgeable about behavioral health payment mechanisms and have an appreciation of the cultural issues inherent in a behavioral health organization that directly impact the revenue stream. We also staff our projects with senior-level consultants who average over 25 years of healthcare regulatory, coding, reimbursement and revenue cycle experience, and over 35 years of operational, clinical and administrative experience in behavioral health services to include inpatient and partial hospitalization programs, outpatient services, residential treatment, community based services and substance abuse programs.

Our goal is to help you successfully navigate the ever-changing landscape of behavioral health service delivery and translate revenue cycle enhancements to all your staff.



Who can use our services?

- Acute care hospitals with inpatient psychiatric units
- Human services organizations with behavioral health services
- Outpatient free-standing behavioral health practices
- Psychiatric hospitals
- Residential Treatment Centers
- Substance abuse programs

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